

YCE Virtual Concert FAQ

How does it work?

Virtual concerts are pay-what you can. Please click on the specific virtual concert “Click here to purchase tickets” link which will take you to ticketcsene.ca. Once you purchase a ticket, you will be emailed a link from ticketscene.ca to where the virtual concert will be hosted online at the specific time and date. You can view the concert on any device, including a smartphone, tablet, laptop, desktop computer, streamed to a television or a television connected to the internet. Ensure your device is fully charged, powered on or plugged-in, and double check your sound is on. If you can watch a video on YouTube, you will have no problem viewing the virtual concert!

Have you clicked the link and given a message that the video is private?

Click the link a day before the performance and you will notice a countdown has begun!

What if I am late or miss the concert?

The video will be premiered at the specific time/date with live commentary by Music Director Michael Berec. The live commentary will only occur during the premiere of the streamed concert. If you are late, you will be able to scrub backwards, but only able to scrub as far forward as the real-time live premiered stream. Once the premiere of the virtual concert is over, the video will remain online for 48 hours, where you are able to stop, start, scrub forward and backward as much as you like.

How do I watch the virtual concert on my TV?

Enhance your experience by streaming the virtual concert on your TV via AirPlay, AppleTV, Chromecast or Amazon Fire TV.

Have more questions?

Please contact us at tickets@yorkchamberensemble.ca.